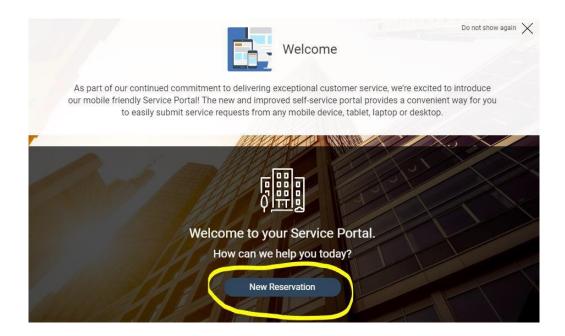
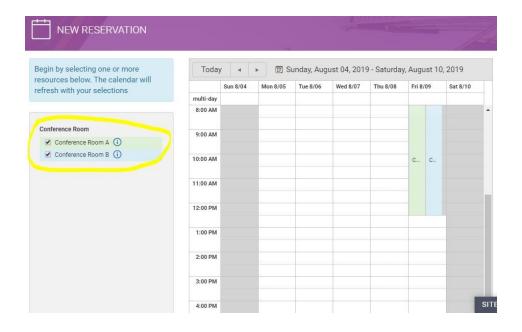
## **Conference Center Reservation User Guide**

## Go to www.parktowersac.com

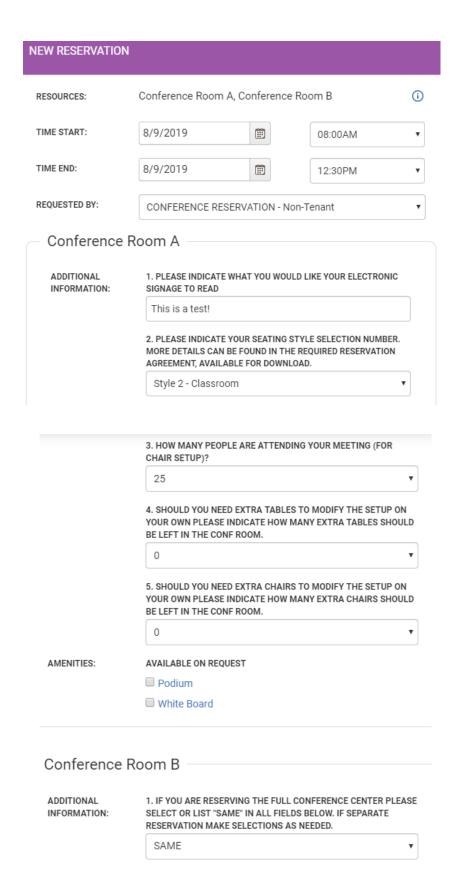
- From www.parktowersac.com click on the "Tenant Resources" tab
  - Under "Tenant Work Orders and Forms" click the link that says "here"
- Sign in with your username and password on either website you have chosen
- Click "New Reservation"

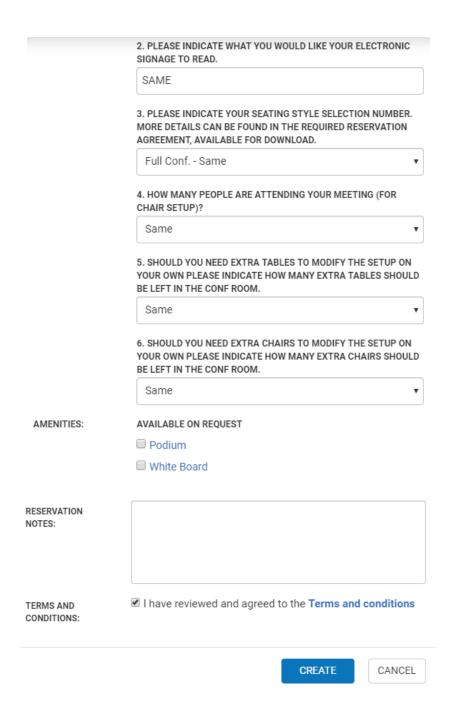


- From here you will begin to enter your conference reservation
  - O Dates must be booked at least 48 hours in advance
  - Dates can be booked for a rolling 12 months
- Start by selecting either Room A, Room B or <u>select both</u> for the full Conference Center. Click on the icon for more Conference Center information and new setup options
- At any time during the reservation process you can click on this blue icon formore information
- Next you will use the calendar to select an available date

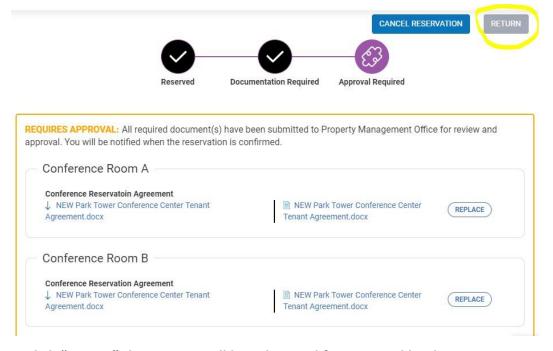


- Once you select the date you would like to reserve you will enter the time. Start by clicking
  on the meeting start time (8am or 12:30pm). Once the start time is selected the reservation
  field will appear. Only the following blocks of time will be accepted:
  - 8am 5pm (full day)
  - 8am 12:30pm (half day 1<sup>st</sup> half includes standard setup)
  - 12:30pm 5pm (half day 2<sup>nd</sup> half does not include setup)
- Please answer all questions by using available text boxes and drop-down options
  - NOTE: If you are booking the Full Conference Center, you will be prompted to answer
    the same questions for Rooms A & B. Instead of duplicating all the information
    already listed for Room A, while filling out the information for Room B please type
    "SAME" in all fields and select "Full Conf. Same" for your seating style (question 3)
  - See next pages for examples





- Once you agree to the Terms and Conditions you will need to click "Create"
- You will be taken to a reservation summary page. <u>YOU ARE REQUIRED TO UPLOAD THE</u> RESERVATION AGREEMENT BEFORE YOU CAN SUBMIT THE RESERVATION.
  - The agreement is available for download from the summary page or by clicking the
     icon at any time
  - If you are reserving the Full Conference Center, please upload the same Reservation Agreement for Room A and for Room B
- Once all agreements have been uploaded please click "Return"



- Once you click "Return" the request will be submitted for approval by the Property Management Office. Pending approval, no other reservation can be made during your requested date/time.
- You will be notified via automated email when your reservation has been approved
- Please contact <a href="mailto:chris.narayan@cushwake.com">cushwake.com</a> or call 916-557-1800 should you have any questions or need assistance